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ATTORNEY DOCKET NO. 79475

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Parsadayan et al.)

Appln. No.: 10/027,600)

Filed: December 19, 2001)

Title: INDEPENDENT TELESERVICING
MODULE WITH PAGER AS ITS MEANS
OF COMMUNICATION)

Group Art)

Unit: 2632)

Examiner: Son M. Tang)

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited
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22313-1450, on this date.

6/17/05

Date

Kenneth H. Samples

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Registration No. 25,747

Attorney for Applicant(s)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action dated December 17, 2004, please consider the
following Amendments and Remarks:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.